

Five easy steps to using **hoopla**

1

Download hoopla app to your mobile device (available for iOS 6 or Android Ice Cream Sandwich or above)

2

View local library.

3

Log in and authenticate.
You will need a valid PLYMC library card.

4

Select content

5

Play (stream instantly). Please note: Using the app, you can download content and play it later. Using the website, no downloads are possible – only instant streaming.



www.LibraryVisit.org

What's all the **hoopla**?

Get free streaming movies, TV shows, music, audiobooks

Here's how...



Find hoopla on our home page
www.LibraryVisit.org
OUR COLLECTION menu
DIGITAL BOOKS & MORE



Main Library, 305 Wick Ave.,
Youngstown, OH 44503
Ph: 330-744-8636 • www.LibraryVisit.org



What's available through hoopla?



Movies and **TV Shows**

with a loan time of 3 days
(72 hours)

You can borrow TV shows by episode, not season.

Loan time starts the moment you click/tap "borrow."



Albums with a loan time of
7 days (1 week)

You can borrow music by album, not single tracks.



Audiobooks, Comics and eBooks with a loan time of
21 days (3 weeks)

You can borrow audiobooks, comics and eBooks and stream them in their entirety.

Unlike other services, you cannot use hoopla to download audiobooks piecemeal (i.e., by chapter)

Q&A

(for even more FAQ, visit:
www.hoopladigital.com/support)

How can I sign up for hoopla?

Go to: www.hoopladigital.com and click Sign Up. (You will need a valid library card.)

Do I need a pin number? No.

I'm finished with my hoopla loan. Can I return it early? Yes.

Who picks the lending periods?

hoopla's content providers.

Are there ads while I enjoy content on hoopla? No.

Are there any fees for using hoopla?

No. hoopla is a free library service.

How often does hoopla get new content?

Weekly.

Is what I watch and/or listen to private?

Yes.

Where can I find the hoopla app?

The Apple App Store (for iOS users) and Google Play Store (for Android). Search "hoopla digital" to find and download the app.

Does the mobile app include the same content as hoopla on the PC? Yes.

Are titles downloaded onto my device or computer? Most titles are available for download on devices that support iOS (iPad, iPhone, and iPod Touch) and Android (smartphones and tablets from LG, Samsung, Sony, Lenovo, Google, and others). Not all titles are available for *download*, but all titles are available for *streaming* on devices and computers.

Do I need to be connected to the Internet to use hoopla?

Yes, to browse Hoopla content and to stream content over Wi-Fi, 3G and/or 4G, you must be connected to the Internet. However, on the Hoopla mobile app, you can complete a temporary download to play content without an Internet connection.

Can I play hoopla content on more than one device at a time?

No. But you can pause on one device and pick up where you left off on another.

Do I need special software to use hoopla?

For mobile devices, just the app will suffice. To use hoopla on your computer, you will need Google WIDEVINE, available at <https://tools.google.com/dlpage/widevine>

For additional info about WIDEVINE, supported devices, supported browsers, password retrieval, and to ask additional questions, please write to info@hoopladigital.com

